



## MANAGEMENT POLICY



General Management at FERNÁNDEZ Y CANIVELL, S.A. wishes to formally state the management policy and aims set for this company through this statement.

The main aim of FERNÁNDEZ Y CANIVELL, S.A. is to manufacture and market a range of food supplements in keeping with the needs society may require from time to time. We respect the environment and perform our production and marketing actions to the highest quality and safety standards by incorporating differentiating values into our practices - like innovation, technical competence and responsiveness - in order to meet our customers' needs.

Our vision for the future is to become a benchmark pharmaceutical firm in the manufacture and marketing of food supplements by boosting their presence in both the Spanish and international markets, and by becoming an organisation that incorporates the values of a modern company which manages its resources effectively by reducing their environmental impact through the reduction of water and energy consumption and proper waste management.

The workforce at FERNÁNDEZ Y CANIVELL, S.A. is aware of the need to ensure its products are safe under the responsibility of their own work. The entire organisation is involved in ensuring the quality of our products and services and their profitability and competitiveness by attempting to disseminate a culture of continuous improvement and prevention of contamination.

The requirements the employees and collaborators of Fernández y Canivell, S.A. have to meet are as follows:

- Ensure our customers' satisfaction with regard to both the products and the services we provide.
- Ensure fulfilment of legal requirements and any other requirements the organisation has signed up to, as well as the requirements set forth in the UNE-EN-ISO 9001:2008, UNE-EN-ISO 14001:2004 and FSSC 22000 standards and in Good Manufacturing Practices.
- Periodically review quality, food safety and environmental targets.
- Be flexible and proactive in order to adapt to the market's requirements in a dynamic, changing and competitive environment.
- Know about and be up to date with trends in technical innovation and master management and operating processes in an environment of continuous improvement.
- Be trained and motivated enough to rapidly attain improvements in processes and ensure they are geared at customer satisfaction.
- Consolidate the undertaking made to society and the environment.
- Achieve our company's integration and renewal by maintaining the company's culture.

The Management

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